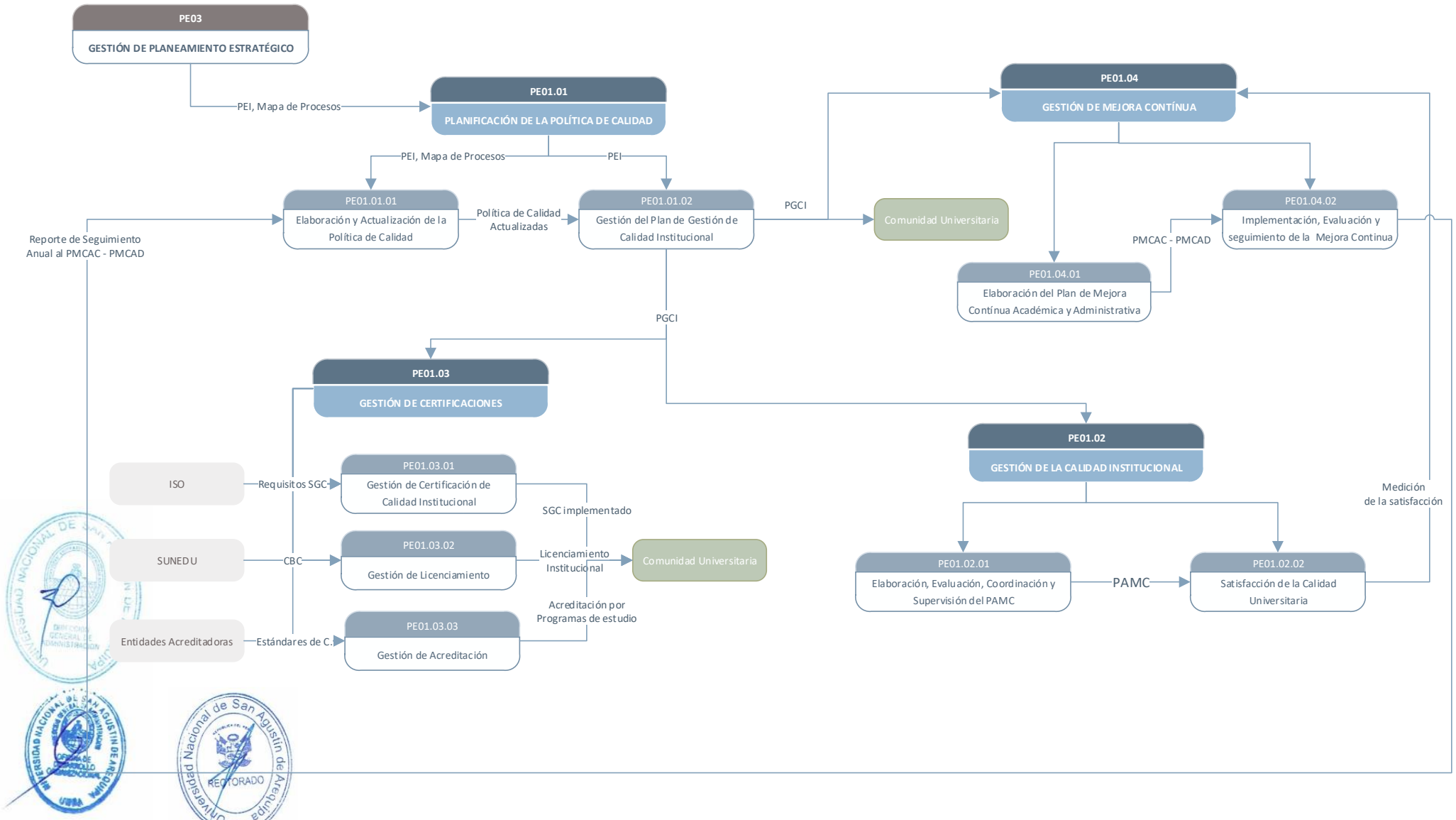PE01. GESTIÓN DE CALIDAD